

Terms & Conditions - Vipul Telecom

Effective Date: 10 June 2026

These Terms & Conditions govern the use of the website **www.vipultelecom.in** and all purchases made through Vipul Telecom. By accessing the Website or placing an order, you agree to be bound by these Terms & Conditions.

1. Business Information

Vipul Telecom

Registered Address: Ground Floor 19, New Market, Timarpur, Delhi – 110054

Customer Care: +91 99114 19342

Email: vipulnxt@gmail.com

2. Products and Pricing

Vipul Telecom offers mobile phones, compatible remotes, electronic accessories, and related products across India. Product specifications, descriptions, pricing, and availability are subject to change without prior notice. We reserve the right to correct any pricing or listing errors at any time.

3. Order Acceptance

An order placed on the Website shall be considered a purchase request only. Vipul Telecom reserves the right to accept, reject, cancel, or limit any order at its sole discretion, including cases involving pricing errors, stock unavailability, suspected fraud, or verification concerns.

4. Customer Responsibility

Customers are responsible for providing accurate personal, shipping, billing, and contact information. Vipul Telecom shall not be liable for delays, losses, or delivery issues arising from incorrect information provided by the customer.

5. Payments

All payments are processed through authorized and secure payment gateway providers. Vipul Telecom shall not be responsible for delays, failures, or interruptions caused by banks, payment gateways, financial institutions, or third-party payment service providers.

6. Shipping and Delivery

Estimated delivery timelines are indicative only and may vary due to courier operations, weather conditions, public holidays, transportation issues, government restrictions, or other circumstances beyond our control. Vipul Telecom shall not be liable for delays caused by third-party logistics partners.

7. Mobile Phone Sales

Mobile phones sold through Vipul Telecom are subject to the Return & Refund Policy published on the Website. Customers are advised to review product specifications, model details, storage variants, colors, and features before placing an order.

8. Product Inspection at Delivery

Customers are advised to inspect their package immediately upon delivery. Any claim regarding physical damage, tampering, missing items, or incorrect products must be reported within the period specified in the Return & Refund Policy and supported by a complete unedited unboxing video where applicable.

9. Warranty

Products covered under manufacturer warranty shall be serviced in accordance with the terms and conditions of the respective manufacturer. Warranty claims shall be handled through authorized service centers unless otherwise specified.

10. Intellectual Property

All content available on the Website, including text, images, graphics, logos, designs, product listings, and other materials, is the property of Vipul Telecom or its licensors and may not be copied, reproduced, distributed, or used without prior written permission.

11. Limitation of Liability

To the maximum extent permitted by law, Vipul Telecom shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of the use of the Website, products purchased, delivery delays, technical issues, or third-party services.

12. Prohibited Activities

Users shall not misuse the Website, attempt unauthorized access, interfere with Website operations, transmit malicious code, engage in fraudulent transactions, or violate applicable laws while using the Website.

13. Privacy

Customer information is collected, stored, and processed in accordance with the Privacy Policy available on the Website.

14. Modification of Terms

Vipul Telecom reserves the right to modify, amend, or update these Terms & Conditions at any time without prior notice. Continued use of the Website constitutes acceptance of such modifications.

15. Governing Law and Jurisdiction

These Terms & Conditions shall be governed by the laws of India. Any dispute, claim, legal proceeding, or matter arising directly or indirectly from the Website, transactions, products, services, or these Terms & Conditions shall be subject exclusively to the jurisdiction of the competent courts located in Delhi, India only. No court, tribunal, or authority outside Delhi shall have jurisdiction over such matters.

16. Contact Information

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